Department of Social Services
Government Operations and Audit Committee
Medicaid Management Information System Update
October 18, 2016

Phase 1 and 2 of the MMIS implementation includes focusing on acquiring solutions to support Provider Enrollment and Maintenance, Pharmacy Point of Sale (POS), claims processing, and data analytics support.

Phase 1 and 2 (October 2015 – September 2017)

Provider Enrollment and Credentialing – This module is live and is used today by providers to enroll. Work effort in this area includes incorporating substantive federal regulatory changes including the ACA requirements relative to provider screening and revalidation. The complexity and scope of these new federal requirements will inform the final implementation approach.

DSS issued a Request for Information (RFI) in requesting a demonstration of alternative implementation approaches including third party software, third party administration, and evaluating state partnership approaches. The state is in active discussions with several states to explore feasibility of a partnership to share all or a portion of their solution for this module.

Pharmacy Point of Sale – This module of the system was over 85% complete but was not fully implemented under the original DDI vendor. The current pharmacy POS vendor was a subcontractor to the original DDI vendor. DSS has re-engaged the pharmacy vendor, Optum to complete the system. Work began in September 2016 with an expected go-live date of May 1, 2017.

Data Analytics – The state has contracted with Lewin to develop and implement a data mining and analytics tool to meet short-term needs. This tool is intended to be the precursor to the data warehouse and phase 1 of this solution was implemented in September 2016.

Phases 3 and 4 (April 2017 – April 2018)
Core Claims Processing – After successfully implementing the POS, Data Analytics tool, and finalizing a solution for Provider Enrollment, the state will focus on a solution to complete the core claims processing and full Data Warehouse implementation.